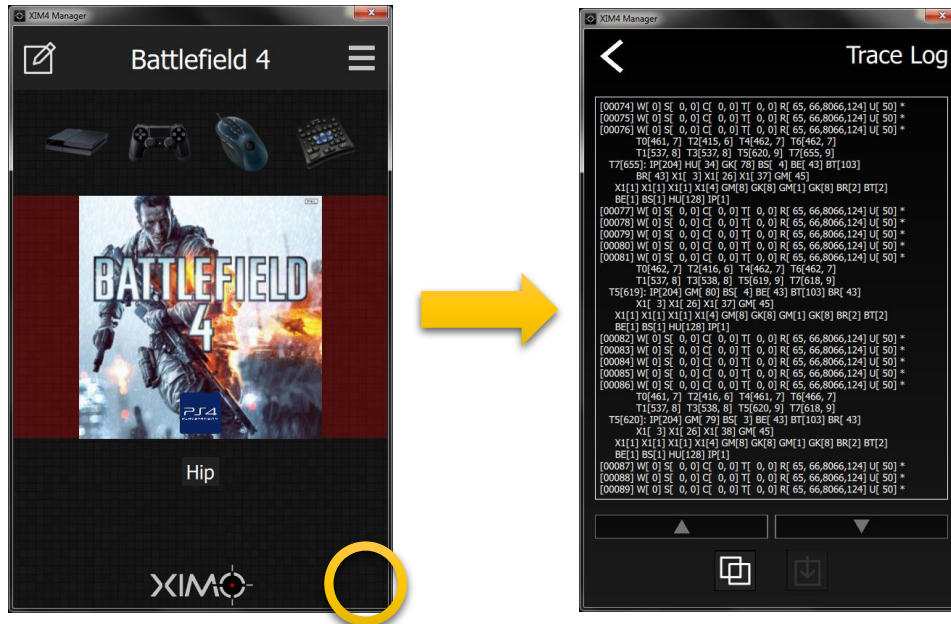


# XIM4 Trace Log

To help diagnose issues, **XIM4** has a debug **Trace Log** that displays information about how it and peripherals attached to it are performing. If you are asked for your traces by our support staff, follow these steps:

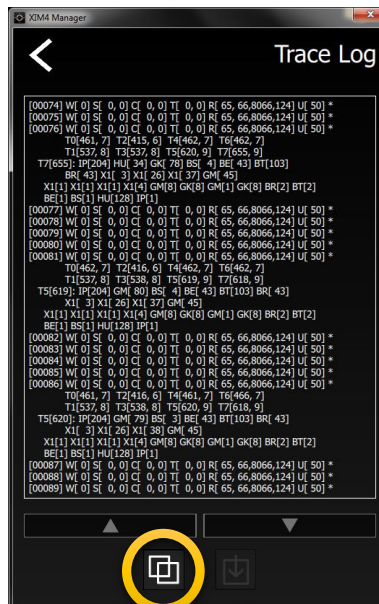
**1)** Make sure **XIM4 Manager** is connected wirelessly to your **XIM4**.

**2)** Open the **Trace Log** page by selecting the **hidden button** in the **bottom-right corner** of the **HUD**:



**3)** Run for several minutes with the **Trace Log** open while reproducing any issues you are experiencing.

**4)** Copy your traces to the clipboard by selecting the **Copy Button**:



**5)** Paste traces into an e-mail and send to the address specified by support staff.